

### **Hoover 100 Day Money-Back Guarantee**

Purchase a Hoover H-FREE 500 cordless vacuum cleaner or H-Upright 500 vacuum cleaner from a participating retailer and try it at home. If within the 100 day period from date of purchase, you are not happy with it, you can return it to the retailer for a full refund of the purchase price.

The following terms and conditions apply.

To participate, you must purchase a new Hoover H-FREE 500 cordless vacuum cleaner or H-Upright 500 vacuum cleaner (models listed below) from Argos, Currys PC World, Ao.com, Very.co.uk, Amazon.co.uk or Shop.Hoover.co.uk in the United Kingdom from 25<sup>th</sup> July 2020 until 24<sup>th</sup> August 2020. You must be at least 18 years of age and a permanent resident in the United Kingdom. The 100 Day money-back guarantee can only be used once per person. This 100 day money-back guarantee is not valid in combination with any other offer or promotion.

Retailers, distributors, resellers, their employees and relatives, as well as employees of The Promoter and their relatives are all excluded from participating in this campaign. Retailers and distributors are also not eligible to participate on behalf of their customers.

#### **Models included:**

HF522BH 001	39400915
HF522UPT 001	39400914
HF522BEN 001	39400920
HF522PTE 001	39400921
HU500GHM 001	39101027
HU500CPT 001	39101028
HU500SBH	39101029
HU500SGP	39101030

#### **Validity Dates:**

Valid only on products purchased from 25/07/2020 up to and including 24/08/2020.

Returns can be made from 02/11/2020 up to and including 17/12/2020.

#### **Returns process**

If you are not satisfied with the product, and provided any damage does not render it to fall outside of the Hoover guarantee terms and conditions (found at <https://hoover.registermyguarantee.com/gb#/>), you must return it to the location you purchased it from within the dates specified for a full refund of the purchase price. You need to return the full product including batteries, charger plug and all accessories, in the original packaging, with your proof of purchase. If you do not return the product within the claim period and in accordance with these terms and conditions, your claim becomes void.

#### **Confirmation**

By participating in this campaign, you confirm that you meet the terms and conditions above.

**Reservations**

The Promoter reserves all rights in relation to misuse of this campaign by you. The Promoter takes no responsibility for incomplete or missing documents including but not limited to proof of purchase.

The Promoter reserves the right to withdraw this offer at any time.

In case of any doubt, the Promoter's decision is final.

Insofar as is permitted by law, the Promoter will not in any circumstances accept any liability, including but not limited to indirect and consequential losses, loss of anticipated enjoyment or anticipated savings or liability for any loss, damage or injury caused as a result of participation in this promotion, except where it is caused by the negligence of the Promoter.

Nothing in these terms and conditions shall operate to limit or exclude liability for death or personal injury caused by negligence or for that which cannot lawfully be excluded

These terms and conditions are governed by and construed in accordance with English law and subject to the exclusive jurisdiction of the English courts.

**Promoter**

Hoover Limited, Pentrebach, Merthyr Tydfil, Mid Glamorgan, CF48 4TU (Company Number 02521528)