

Campaign T&Cs

1. The Hoover Free Steam Jet Handy gift Promotion is the offer by the Promoter of a Free Steam Jet Handy gift (the "Gift") to purchasers on purchases of "Eligible Appliances". Claims are valid for purchases made between 11th August 2021 00:01 and 7th September 2021 23:59 and for which the Promoter has received a completed and valid claim before Midnight on 2nd November 2021.
2. Provided a purchase has been completed a claim can be made for more than one Hoover Promotion.
3. The Hoover Free Steam Jet Handy gift Promotion only applies to purchases of the following Hoover appliances from eligible retailers:
 - a. "Eligible appliances":

Model	Code	Description
HW 410AMC/1-80	31010436	H-Wash 500 10kg 1400rpm
HW 410AMBCB/1-80	31010823	H-Wash 500 10kg 1400rpm Blk
HW 610AMC/1-80	31010824	H-Wash 500 10kg 1600rpm
HW 610AMBCB/1-80	31010825	H-Wash 500 10kg 1600rpm Blk
HWD 610AMBC/1-80	31010818	H-Wash 500 10kg 1600rpm Caredose
HWD610AMBCB/1-80	31010819	H-Wash 500 10kg 1600rpm Caredose Blk
HW 411AMC/1-80	31010826	H-Wash 500 11kg 1400rpm
HW 411AMBCB/1-80	31010827	H-Wash 500 11kg 1400rpm Blk
HW 412AMC/1-80	31010828	H-Wash 500 12kg 1400rpm
HW 412AMBCB/1-80	31010832	H-Wash 500 12kg 1400rpm Blk
HW 414AMC/1-80	31010807	H-Wash 500 14kg 1400rpm
HW 414AMBCB/1-80	31010808	H-Wash 500 14kg 1400rpm Blk
HDD 4106AMBC-80	31010881	H-Wash 500 10+6kg Caredose
HDD4106AMBCB-80	31010880	H-Wash 500 10+6kg Caredose Blk
HW 49AMC/1-80	31010473	H-Wash 500 9kg 1400rpm
HW 49AMBCB/1-80	31010810	H-Wash 500 9kg 1400rpm Blk
HD 4106AMC/1-80	31010858	H-Wash 500 10+6kg

HD4106AMBCB/1-80	31010884	H-Wash 500 10+6kg Blk
HD 4149AMC/1-80	31010885	H-Wash 500 14+9kg
HD4149AMBCB/1-80	31010886	H-Wash 500 14+9kg Blk
STICK	39400954	HOOVER H-FREE 300 HOME
STICK	39400953	HOOVER H-FREE 300 PETS

b. AO.com, TVG, JDW, Curry's, Express Gifts

4. Purchases of graded, seconds, replacements and imperfect products are excluded from the Promotion.

5. All appliances purchased on a trade or contract basis (i.e. non consumer purchases) are excluded from the Promotion.

6. The promotion is open to residents of the United Kingdom, Channel Islands, Isle of Man and Northern Ireland only.

7. The Promotion, which starts on 11th August and runs until 7th September 2021, only applies to purchases made on or between these dates. Claims must be received by the Promoter before 2nd November 2021. The Promoter will not accept any claims received after this time.

8. The Promotion is offered via participating retailers only and only participating retailers will have the official advertising literature.

9. How to Claim:

- In order to claim the Gift, claimants must fully complete the online claim form (including model number and proof of purchase). The online claim form is available on www.rewardsfromhoover.com/steamjet

- Claims must be received by the Promoter before as above and the Promoter will not accept any claims received subsequently.

- Purchasers must wait 7 days before making a claim from the date of purchase.

- Purchasers can contact MLP for assistance via the contact us form found www.rewardsfromhoover.com/steamjet/contact-us . Offices are open 9.00am – 5.30pm, Monday to Friday excluding Public and Bank Holidays.

10. Upon submitting the online claim form, claimants must allow up to 10 working days for the claim to be validated by the Promoter. You will be sent an email notification to confirm whether the claim has been accepted or rejected by the Promoter, and with next steps on when to receive your gift if your claim has been approved.

11. Claimants should allow up to 28 working days from the date of validation to receive their Gift. Gifts will be sent to the address entered on the claim form by ParcelForce.

12. Claims are posted at claimants' risk and proof of sending is not proof of receipt.

13. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require claimants to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those claims which are, in their opinion, fraudulent or invalid.

14. Online claims will require an email address to be entered before submitting a claim.
15. All claim forms and copies of purchase order receipts, once received by the Promoter, will become its property and will not be returned to claimants therefore please ensure you keep a copy. The decision of the Promoter in all matters is final and binding and no correspondence shall be entered into.
16. By submitting a claim, claimants agree to be bound by these terms and conditions.
17. In the event the Gift becomes unavailable, a substitute of equal to or greater value will be issued.
18. The Promoter reserves the right to withdraw, extend or amend the terms of this promotion at any time due to circumstances beyond its control.
19. All correspondence should be sent to Hoover Free Steam Jet Handy Aug 2021 gift Promotion, The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG.
20. The Promotion is subject to the laws of England and Wales and the courts of England and Wales shall have non-exclusive jurisdiction.
21. The Promoter is Hoover Ltd, 1st Floor 302 Bridgewater Place, Birchwood Park, Birchwood, Warrington, WA3 6XG.
22. This Promotion is carried out and facilitated by the Marketing Lounge Partnership on behalf of the Promoter.
23. The Data Controller and Data Processor (as defined in the General Data Protection Regulations ((EU) 2016/679)) is the Marketing Lounge Partnership of The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG.